



TERMS & CONDITIONS

GENERAL

- A minimum of 3 days' notice is required
- Meals are prepared in portions suitable for up to 6 people
- Promotional images used shows meals plated by our chef.
- Meals are prepared in portions suitable for up to 6 people.
- Food for delivery will be prepared & packaged in disposable containers for safe storage and serving.
- Orders need to be made at least 3 days before your Home Dining event date.
- Delivery fees apply.
- Delivery within 15kms of Woolwich
- Food allergies: must be advised upon booking. (Allergies to be mentioned on notes during booking)
- Dietary requirements: our food is listed and labelled with dietary categories. Specific dietary requirements must be advised upon booking
- Disclaimer: we are a Gold license caterer, and all care is made to ensure your food is prepared along industry best practice and food safety guidelines. After delivery the responsibility is with the purchaser.
- Insurances - Dedes Waterfront Group has necessary insurances to cater at your event.
- Cancellation policy
- Any cancellations made within 48 hours before the event date, Dedes will charge the Customer a cancellation fee of 50% of the Customer order. If the Customer cancels within 24 hours of the event, Dedes will charge the Customer 100% of the Customer order.

STAFF

- Wait staff and chef are available during booking. Our wait staff are charged on hourly basis. Our chef price includes a minimum of 2 hours

EQUIPMENT

- Dedes can arrange any extra equipment you require for your event. Any damage to or loss of hire equipment caused by the client, client's guests, venues or venues employees will be charged to the client and invoiced after the event.

PRICES

- All prices quoted are inclusive of GST unless otherwise stated. Prices are subject to change dependent on market prices.

RESPONSIBLE SERVICE OF ALCOHOL

- Dedes at all times practices and adheres to the Responsible Service of Alcohol guidelines; the Liquor Act. Our staff reserve the right to refuse to serve alcohol to guests under the age of 18 and guests who are intoxicated.

DELIVERY

- Delivery and pick-up fees will be included at the end of your order.
- Delivery is available on your preferred date from (times). We deliver within 15kms of Woolwich. Please allow up to 10mins for traffic conditions.
- Please ensure delivery access is always available to your location. If access is not available at agreed time of delivery, the driver may have to return at a later time resulting in an additional delivery fee.

MENUS

- Dedes reserves the right to change menu items based on seasonal availability on consultation with the Customer.
- We reserve the right to change prices, menus and/or ingredients for menu dishes at any time without prior notice.